



## COUNTY GOVERNMENT OF KIAMBUR KIAMBUR MUNICIPALITY

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### **Meeting of Kiambu Municipality and County Government with Municipality residents from Ting'ang'a Ward, Riaba Ward, Ndumberi Ward and Township Ward held on 15<sup>th</sup> April 2025 at Kiambu Community Social Hall.**

#### **Purpose of Meeting**

To provide residents of Kiambu Municipality with an opportunity to receive updates on municipal programs, share their views, and actively participate in shaping priorities for improved service delivery and sustainable urban development.

#### **Objectives of the Citizen Forum**

The objectives of the meeting were to:

1. Provide residents with updates on ongoing and planned municipal programs, projects, and service delivery initiatives within Kiambu Municipality.
2. Continue to create a platform for public participation where residents could openly share their views, concerns, and suggestions regarding municipal services and development priorities.
3. Strengthen collaboration between the County Government, the Municipality, and local residents in addressing urban development challenges and opportunities.
4. Promote transparency and accountability in municipal governance by informing residents on key activities, plans, and utilization of public resources.
5. Identify priority needs and development gaps within Ting'ang'a Ward, Riaba Ward, Ndumberi Ward, and Township Ward for consideration in municipal planning.
6. Encourage community involvement in maintaining a clean, safe, and well-managed urban environment through shared responsibility between residents and the Municipality.
7. Enhance communication and information sharing between the Municipality, County Government departments, and the public to improve coordination and service delivery.
8. Collect community feedback and recommendations that will inform future municipal policies, projects, and strategic planning for sustainable urban development.



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### 1. Attendance

The meeting was attended by residents of the Municipality, representatives of community groups, business stakeholders, youth and women representatives, municipal officers, and other interested members of the public.

*(Detailed attendance captured in the attached attendance register.)*

### 2. Opening of the Meeting

The meeting was called to order at 10:00am by the Municipal Manager, who welcomed all participants and thanked them for attending the Citizen Forum. He emphasized the importance of citizen engagement in promoting transparency, accountability, and inclusive urban governance.

Participants were informed that citizen forums are a key requirement for strengthening participatory planning and ensuring that municipal programs reflect the priorities and needs of residents.

### 3. Presentation of Municipal Updates

The Municipal Manager provided updates on key municipal initiatives and programs including:

- a. **Infrastructure Development** – Updates were provided on ongoing and planned infrastructure projects within the Municipality, across all county departments.
- b. **Solid Waste Management** – The Municipality briefed residents on waste management programs and efforts being undertaken to improve environmental cleanliness and sustainability.
- c. **Revenue Enhancement Initiatives** – Participants were informed about efforts to strengthen local revenue collection to support improved service delivery within the Municipality.
- d. **Urban Development Programs** – Updates were provided on urban development initiatives implemented in collaboration with national and county government programs.



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**5. Public Participation and Feedback**

Residents were given the opportunity to present their views, concerns, and recommendations regarding municipal services. The following issues were raised:

<b>Issue Raised</b>	<b>Response / Clarification</b>	<b>Action</b>
Need for improved waste collection services	Municipality acknowledged the concern and noted plans to strengthen waste management systems	Municipality to review service coverage
Poor road conditions in some residential areas	Infrastructure improvements are being planned in phases	Matter to be considered in infrastructure planning
Inadequate street lighting in some areas	Municipality acknowledged the security concern	To be forwarded to relevant department
Need for better engagement with traders and small businesses	Municipality committed to strengthening engagement with business stakeholders	To be incorporated in stakeholder engagement

**6. Key Resolutions**

After deliberations, the forum agreed on the following:

1. The Municipality will continue holding regular citizen engagement forums to enhance transparency and participation.
2. Issues raised by residents will be reviewed and considered in county and municipal planning and development processes.
3. Residents were encouraged to collaborate with the Municipality in maintaining a clean, orderly, and sustainable urban environment.

**7. Way Forward**

The Municipality committed to:

- Strengthening communication with residents.
- Improving coordination with relevant county departments to address raised concerns.
- Integrating citizen feedback into planning and service delivery processes.



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**8. Conclusion**

The meeting, which was attended by residents drawn from Ting’ang’a Ward, Riaba Ward, Ndumberi Ward, and Township Ward, alongside representatives from Kiambu Municipality and relevant County Government departments, brought together community members, local leaders, youth representatives, women groups, business community members, and other stakeholders interested in the development of Kiambu Municipality.

Participants actively engaged in discussions by raising issues affecting their respective wards, sharing views on municipal service delivery, and proposing recommendations for improving infrastructure, environmental management and other key municipal functions.

The Municipal Manager thanked the residents for their turnout and emphasized that citizen fora are an important platform for public participation, ensuring that community views are incorporated into municipal planning, decision-making, and development programs.

In closing, the Municipal Manager thanked all residents and stakeholders for their participation and constructive contributions.

He reiterated the Municipality’s commitment to working closely with residents to improve urban services and promote sustainable development.

There being no other business, the meeting ended at 2:30PM.

All stakeholders were urged to work together with the Municipal and County officials in enhancing a conducive environment for business to thrive.

Chairperson: **John Njoroge** Sign: .....  ..... Date: **15 April 2025**

Secretary: **George Ngaruiya** Sign: .....  ..... Date: **15 April 2025**